

THE JUDICIAL BRANCH OF ARIZONA MOHAVE COUNTY

Superior and Justice Courts Adult and Juvenile Probation ANNUAL REPORT



Fiscal Year 2013



PRESIDING JUDGE'S FOREWORD



As you review this annual report you will see the court continues to process a large volume of cases and assists a great many people in working through challenges they face in their lives. The efforts and teamwork of the staff and judicial officers has helped ensure we meet the daily demands and complete all our tasks no matter how large or small. Teamwork has made our processes quicker, has helped us to serve our customers faster and helps us achieve our goals sooner.

We recognize and express appreciation for the continuing support we receive from the Arizona Supreme Court, the Administrative Office of the Courts, the State Legislature, the County Board of Supervisors and County Management in our efforts to accomplish the mission of the Courts. We hope that you will review the material within this report and learn more about the programs and efforts being made to ensure we meet the commitments we have to the public.

Sincerely,

Charles W. Gurtler, Jr.
Presiding Judge

MOHAVE COUNTY COURTS JUDICIAL OFFICERS

HONORABLE CHARLES W. GURTLER, JR.
Division I

HONORABLE JULIE S. ROTH
Family Court

HONORABLE RANDOLPH A. BARTLETT
Division II

HONORABLE DEREK CARLISLE
Commissioner Court

HONORABLE STEVEN F. CONN
Division III

HONORABLE JACK CHRISTY
Bullhead City Justice Court

HONORABLE LEE F. JANTZEN
Division IV

HONORABLE JOHN TAYLOR
Kingman Cerbat Justice Court

HONORABLE RICK A. WILLIAMS
Division V

HONORABLE DAVID HUERTA
Kingman Cerbat Justice Court

HONORABLE RICHARD WEISS
Division VI

HONORABLE JILL DAVIS
Lake Havasu Justice Court

HONORABLE RICK LAMBERT
Division VII

HONORABLE BARBARA BROWN
North Canyon Justice Court

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MISSION:

Mission Statement: Delivering timely justice in an impartial, innovative and professional manner

VISION:

Vision Statement: As a high performing court, we are committed to providing the highest quality of justice services and achieve excellence by:

- Being fair, accessible, and responsive to the needs of the community;
- Providing innovative, collaborative, and technologically advanced service to our community and judicial partners;
- Recruiting and maintaining motivated, competent and professional judges and staff; and
- Acquiring safe, functional and quality facilities and work environments

STRATEGIC:

In an effort to foster a cycle of quality improvement the court obtained a grant from the State Justice Institute and using these funds has contracted with the National Center for State Courts (NCSC) to revise and publish a new Strategic plan. One of the initial steps in this process was the use of the High Performance Court Inventory which helped gather information regarding how the court is currently performing and for identifying possible areas for improvements. The inventory was used to help gauge how well we think we are doing in meeting performance goals and also as a tool to help build the capacity to respond to areas of improvement.

The survey was administered to Judges and staff in February, 2013. Information from the survey along with information gathered from onsite interviews and meetings that were held in April helped the strategic planning team identify some areas for improvement and provided some suggested steps the court can take to integrate performance improvement into its ongoing operations.

Work continues on developing a new Strategic plan and we anticipate completing the new Strategic plan within the next couple of months and then beginning work on new goals and campaigns to increase service and enhance operations to support new program initiatives that will improve the administration of justice.

Updating the Court's Strategic Plan



COURT OF APPEALS CONNECTS WITH MOHAVE COUNTY STUDENTS

On Thursday, May 9, Division I of the Arizona Court of Appeals conducted live oral arguments of a case pending before the Court to high school students at Lee Williams High School in Kingman. Approximately 200 students from Lee Williams, Kingman High School, Lake Havasu High School and Mohave High School in Bullhead City attended the event which was sponsored by the Mohave County Bar Association with the support of the Superior and Justice Courts. A number of judges from the Mohave County Courts, local elected officials and school district leaders were also in attendance.

This was the first time the Court of Appeals heard oral arguments outside of Maricopa County. The panel of three judges including the Hon. Michael Brown, Hon. John Gemmill, and Hon. Patricia Norris came to Kingman as part of the annual 'Connecting with the Community' program, which takes their courtroom to schools across the state in order for students to hear the actual oral arguments of a real case. After the oral argument, attorneys from each side remained on stage to answer student questions about the case. The program was then followed by a number of our local Mohave County Judges including Hon. Lee Jantzen, Hon. Julie Roth Hon. Hon. Derek Carlisle, Hon. Jill Davis and the Hon. Jack Christy, joining the appeals court judges on stage to answer student questions about the judicial process and careers in the legal profession.

COMMUNITY OUTREACH



The Mohave County CASA program is celebrating its 24th anniversary this year. The program continues to grow and is a wonderful resource for helping to improve the lives of Mohave County's children in out-of-care homes.

During this past year:

- 10 new CASA volunteers were trained and started working on new cases
- 41 CASA volunteers are currently handling open court cases
- 138 court reports were filed with the Court
- 680 contact logs were filed with the Court
- CASA volunteers spent over 4,700 hours in court or working on cases



The CASA program continues to recruit new volunteers and look for ways to help diversify our volunteer base and close the gap in service to more children. Recent interviews with local radio stations and efforts by the CASA council to reach out to the community have proven very beneficial in supporting the needs of disadvantaged children. The goal of the program is to provide a CASA volunteer to even more children who need them.

COURT APPOINTED SPECIAL ADVOCATE



HIGHLIGHTS

Archival of Records

During the past year, the Clerk's Office completed the conversion of all cases from microfiche to scanned electronic images in our Case Management System. We are the first court in Arizona to accomplish this task.

FARE (Fines, Fees and Restitution Enforcement)

The Clerk's Office went live with the FARE program which assists our Court in the collection of outstanding fines, fees and restitution. To date we have entered approximately 2,500 cases into the program.

Dissolution of Marriage Online Videos

Our webpage now offers a court-produced video which walks our customers through the steps and necessary paperwork for filing for Dissolution of Marriage, with, or without minor children.

Jury Service

The Clerk's Office summoned 7,175 jurors for 65 jury trials (61 criminal and 4 civil). The total expense for the jurors who served was \$254,423.

Monies Collected

During the 2013 fiscal year, nearly \$3.5 million dollars passed through the Clerk's Office. This included \$79,115 in tax intercept monies and approximately \$530,000 in restitution to victims.

Other Noteworthy Efforts

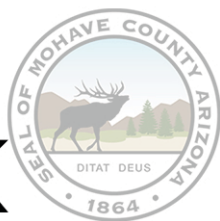
The Clerk's Office is dedicated to working with local agencies in the betterment of the Mohave County Judicial System by assisting on all Strategic Planning Committees; the Continuity of Operations Plan; Court Automation projects, including the upgrades to the webpage; the Judicial Employee Merit Commission; the Loss Prevention Committee as well as other statewide committees.



CLERK'S OFFICE CASE FILINGS BY CASE TYPE

| | administrative | civil | criminal | family | juvenile | probate |
|------|----------------|-------|----------|--------|----------|---------|
| 2013 | 3,003 | 1,819 | 1,853 | 1,931 | 1,076 | 764 |
| 2012 | 3,017 | 2,134 | 1,763 | 1,850 | 1,248 | 775 |
| 2011 | 3,047 | 2,736 | 1,710 | 1,755 | 1,259 | 772 |
| 2010 | 3,636 | 3,385 | 1,605 | 1,964 | 1,271 | 748 |
| 2009 | 3,473 | 3,198 | 1,684 | 1,809 | 1,423 | 855 |

SUPERIOR COURT CLERK



Court Technology Services is continuing to move towards making the Mohave County Court System one of the most technically advanced Court Systems in the State of Arizona. We are achieving this goal by capitalizing on the remarkable skill sets of the Court IT staff. Each project listed below is the result of the tireless effort and innovative thinking of the Staff members of the Court Technology Services Department to provide the Court Departments, Legal Partners and Community with the most effective technology possible.

Expanding Court Services to the Community

CTS was extremely innovative by coupling common technology with the popularity of the smart phone in the hands of the general public. The Mohave County Superior Court is one of the first Courts in the Nation to roll out a project called m-Gavel which allows the public to scan NFC and QR codes embedded on subject posters located in the Courthouse and receive information on that subject right on their phone.

Additional Community projects:

- Warrants on the Web
- Courtroom Hallway Public Monitors
- Self Help Videos

Court Kiosk

Over the past year, CTS implemented a Court Kiosk located in the far North corner of Mohave County to allow Citizens in this remote area to still have the ability to communicate with the Courts. This project will be highlighted at the annual Court Technology Conference in Baltimore, Maryland in September 2013



Expanding Courthouse Technology / Court Services to Departments

Courtroom Evidence Presentation equipment
Internally designed and installed saving
\$20,000 per courtroom

Courthouse Security Cameras
Business Continuity Planning
Web Services to Public

Applications Development

Jury Merge - Created an internal process to combine data from external agencies saving \$8,000 a year in vendor support
Expanded Stat Reporting saving two days of manual processing to a few hours of computing time.
First Things First Application
SAFE Application
Employee Training Records

"Incredible Vision"
National Center for State Courts

COURT TECHNOLOGY SERVICES



EDUCATION AND TRAINING

During FY13, Mohave COJET (Committee on Judicial Education and Training) provided educational opportunities for judges, staff and court leadership via two separate conferences.

The 18th Annual Mohave County Courts and Probation Conference was held January 23-24, 2013 in Kingman. The kick-off for the two day conference was the plenary session held on the first morning. Presiding Judge the Honorable Charles W. Gurtler, Jr. facilitated the annual judicial employee recognition awards program with individual judges and division heads introducing the award recipients. This was followed by an update on major accomplishments of the Mohave County Courts in 2012/2013.

The final segment of the plenary session was handled by the Superior Court's own Honorable Rick Williams. Judge Williams provided a wonderful and insightful presentation on "What Does the Law Mean to You?" which utilized interviews conducted with local attorneys, judges and court employees and sought to recognize and celebrate both similarities and differences in perception of the people who work in and for the court system.

Nineteen break-out classes were held which covered the following subjects: Arizona Appeals Process, A Snapshot of Process Serving, Defensive Driving Classroom Certification, Ethics in Film/Quiz Show, Ethics/Value Based or Situationally Driven, First Aid, Heartsaver CPS/AED, Multiple Generations in the Workplace, MVD Class for Lower Courts, Philosophy of Courts and Technology, Preventing Unlawful Harassment, Stress Management, Telephone Etiquette, Time Management, Trial Advocacy, and Understanding What or Who Makes You Uncomfortable.

Cost savings for the conference were realized by the utilization of local facilities and instructors. Facilities utilized free of charge and thanks to the cooperation of all involved included the BOS Auditorium in the Mohave County Administration Building, Administration Building meeting rooms, Sheriff's Office Training Room, Superior Court Jury Room and Probation Training Room. Only a few instructors had to travel from out of the area and included employees of the Administrative Office of the Courts Education Services Division, Maricopa County, Yavapai County and MVD. All did so at minimal cost to the Mohave County Courts. Local instructors included a retired judge, certified process server, County loss prevention consultant and county attorney along with court employees. Conference costs continued to be kept in check by only providing snacks and water to participants versus a catered lunch.

All told 212 participants signed-up for classes at the conference and a total of 1289.50 hours of training were obtained. The cost per participant was \$8.00 – a tremendous savings over having to send employees out of the area for training, not to mention the time saved away from the office.

The more informal 2013 Summer COJET Conference was June 26-28, 2013 while the judges were away at their annual judicial conference. Classes were held in Kingman, Bullhead City and Lake Havasu City and allowed participants to enjoy training on AZTEC, Communication in the Courts, DPS Crime Lab, Ethics, Negativity in the Workplace, Preventing Unlawful Harassment, Purposes and Responsibilities of Arizona's Courts, Sins of the Fathers/Impact of Adolescent Abuse, Strategies on Improving Engagement, and Values Workshop.

EDUCATION AND TRAINING

The annual conferences facilitated by Mohave COJET continues to provide high quality local training at a bargain price while assisting judicial employees in obtaining their 16 hours of required training per year.

Making a Difference:

The following employees received awards at the 18th Annual Mohave Courts and Probation Conference for "Making a Difference":

Individual Recognition Award Recipients

Shiloh Ahrns, Court Services Clerk, Clerk of Superior Court
 Gayle Auld, Court Clerk, Kingman Cerbat Justice Court
 Dottie Exley, Probation Services Assistant, Probation
 Patty Holstine, Judicial Assistant, Bullhead City Municipal Court
 Lori Linn, Law Librarian, Superior Court
 Tina Sweeney, Court Clerk, Lake Havasu Consolidated Court

Supervisor of the Year Award Recipient

Kyle Rimel, Court Technology Services Manager, Superior Court

Team Recognition Award Recipients

Electronic Imaging Team, Clerk of Superior Court,
 Team Members: Kelly Andrews, Deborah Cobb, Kayla Crossland, Peggy Dorris, Dawn Garner-Woznika, Elizabeth Kuchen, Faye Mueller, Christine Murphy, Greg Olson, Dawn Ramos, Emily Rimel, Lacie Robbins, Madelyn Shaffer, Christina Spurlock, Ann Williams

Service Awards:

The following employees were recognized for their years of service with the Mohave County Courts:

30 years:

Honorable Kathy McCoy, Kingman Municipal Court

15 years:

Josh Frisby, Probation; Honorable Julie S. Roth, Superior Court

10 years:

Clerk of Superior Court – Danielle Lecher, Dawn Ramos, Doreen Ruggles-Grogan, Karen Seckler

Juvenile Detention – Kathy Bachler, Robert Borland

LHC Consolidated Court – Honorable Jill Davis, Carol Henry

Superior Court – Honorable Charles W. Gurtler, Jr., Kyle Rimel, Kathy Sperando

5 years:

Clerk of Superior Court – Shiloh Ahrns, Kayla Crossland, Kim Cunningham, Kim Graves, Marilyn Hurd, Elizabeth Kuchen, Lisa Ockerman, Christina Spurlock

Juvenile Detention - Craig Lee, Sherry Walsh, Tiffany Wells

Kingman Cerbat Justice Court – Michelle Amaya, Jody Metcalf

Probation – Danielle Abel, Krystal Adame, Dotty Exley, Lupe Gibson, Joe Prentice

Superior Court – Cheryn Brewer, Honorable Lee F. Jantzen, Kara Letcher

Highlights

Provided active shooter training to all staff in Superior and Justice Courts.

Taught 19 CPR classes, including one health care provider class for Mohave County Nurses.

Coordinated with Arizona Office of the Supreme Court Security Chief, Danny Cordova, and Kingman Police Department to provide security for Arizona Court of Appeals hearings at Lee Williams High School in Kingman, Arizona.

Coordinated with Mohave County Sheriff, Lake Havasu Police Department and Mohave County Risk Management to enhance safety of judicial staff.

Coordinated with Mohave County Public Works Department on planning and implementing upgrades to existing facilities, and planned facilities.

Coordinated with Probation and Community Work Service crews to complete paint and clean up projects at Superior Court.

Provided assistance to Kingman Justice Court during high-publicity, two-day trial.

Chaired Statewide Court Security Committee, and participated as an active member of Wireless Technology Committee, as well as Courts and County Loss Prevention Committees.

Staff completed 16 hours of training to maintain Defensive Tactics and Firearms certification.

Staff attended two-day Court Security Training at Maricopa County, as well as training presented by the National Center for State Courts.

COURT SECURITY



PRIORITY PROJECTS

- Continue to maintain the same priority over the lifetime of the funding source grant with First Things First
- *Focus on professional development for persons working with children ages birth through five who are in the welfare system within our region
- *Continue to maintain fidelity to this plan with additional emphasis on parents of these children, specifically their mental health, issues associated with domestic violence, maltreatment, or neglect
- *Address need, as indicated by our Steering Committee, for cross disciplinary meeting and coalition building
- Continue, under the direction of Mohave County Presiding Juvenile Judge, the Honorable Richard Weiss, to work for strong collaboration among many systems within the surrounding communities in developing a total program to help our children reach a safe and productive permanent home

PROFESSIONAL DEVELOPMENT

Professionals in the child protective services area have been offered continued training. Dr. Lorenzo Azzi, a psychologist from Southwest Human Development presented a six-month training for visitation aides. This assisted in more informed and educated assistance to biological parents visiting their children. Nurturing Fathers was offered to biological fathers of children in foster care. Some were court-ordered or required to attend due to CPS case plans. This was a twelve week session which we repeated twice during the year.

Monthly MCCATS trainings included: Dr. Donald Saposnek from Pepperdine University, on attachment and attunement and temperament vs. behavior; Allison Hendricks, LCSW, presented information on Trauma-Informed Multidisciplinary Approaches to Child Welfare; Baby Case Workers from CPS were sent to the International Conference on Abuse and Trauma and reported back to the MCCATS team on the information they received; Dr. Ira Chasnoff, University of Chicago School of Medicine, gave a one-day presentation on Drugs, Alcohol and Pregnancy—the Effects on Infant Mental Health.

Our two-day, annual Northern Arizona Symposium took place in Laughlin, NV. Twenty-four nationally recognized professionals provided topics on a variety of subjects to improve skills in working with young children in the court system.

Our team maintains a monthly Steering Committee meeting which directs efforts in areas where assistance is most crucial. We evaluate current systems, identify gaps, and build on strengths. We worked with a number of collaborators who attended National and International conferences: National Zero to Three Conference, National CASA Conference, International Conference on Violence, Abuse and Trauma, Best for Babies Conference, Sally Campbell Seminar, and National Family Law Conference, Moral Reconciliation Therapy Certification.

COLLABORATION

During the course of the year, 1,213 individuals received educational benefit or skills training in the areas of child development, law, foster care, team building, drug and alcohol prevention and abuse counseling.

IMPROVEMENT IN CHILD TIME IN CARE

With a more educated work force and a team with a specific goal in mind, we have seen permanency for children happen in a more timely manner. We created a database and are applying baseline data in order to complete reports for future years on the impact of collaboration and professional training and knowledge in the area of child development.

Court Team hosted the 2nd Annual Northern Arizona Infant/Toddler Mental Health Symposium in Laughlin Nevada. Plenary Speakers included, Dr. Stacy Patton, from the Washington Post, Dr. Ira Chasnoff, Professor at the University of Illinois Medical School, and Beth Thomas, R.N. National Best Selling Author. Twenty one other Psychologists and doctors presented relevant topics on issues such as ICWAS, RAD, Fathering for Dads, and ACE.

INFANT / TODDLER PROGRAM

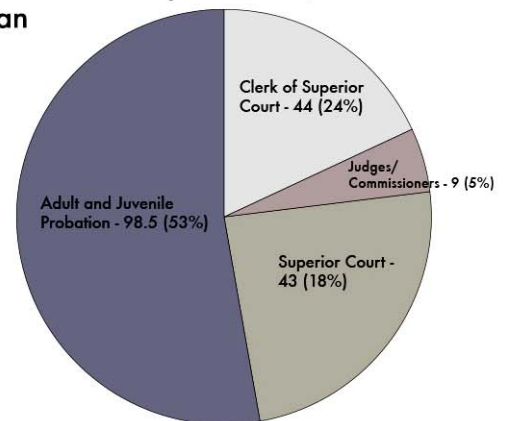


HIGHLIGHTS

Vision: To work in partnership with the court's leadership and other groups to develop and deliver innovative human resource services and programs designed to maintain motivated, competent, and professional judges and staff. To foster a respectful work environment that inspires customer service excellence, continuous improvement, teamwork and equal opportunity for all. Success is measured by an engaged workforce that advances the mission of the Superior Court and ensures access to justice.

Our Workforce: The Superior Court was budgeted a total of 186.8 net-fillable FTE in FY 2013. A total of 30.8 FTE remained frozen/unfunded throughout FY 2013.

Worksites are located in Bullhead City, Kingman, Lake Havasu City, and St. George, Utah which serves the area above the Grand Canyon referred to as the 'Arizona Strip'.



PROVIDING ACCESS TO JUSTICE
Superior Court Workforce
FY2013 - Total FTE (%)

Staffing in FY 2013

- In FY 2013, Governor Brewer appointed one new Superior Court Judge and the Superior Court hired 33 new full-time regular employees in the following divisions: four in the Office of the Clerk of Superior Court, 18 in Probation, and 11 in the Superior Court.
- The Superior Court processed 10 employee promotions, four new original probationary appointments, one reappointment, one voluntary demotion and 20 lateral reassignments.
- The average time to fill a vacant position was 55.6 days, a decrease of 11 days over FY 2012.
- 410 applicants applied for jobs.

Employee Retention

- Annual turnover in FY 2013 was 11.8%, a decrease of 5.4% from the previous FY 2012 turnover rate of 17.2%
- 22 employees left employment in FY 2013 including three from the Office of the Clerk of Superior Court, 12 from Probation and seven from the Superior Court.
- As of June 30, 2013, the average judicial employee length of service by court division is as follows: 3.6 years for Juvenile Detention, 6.8 years for the Office of the Clerk of Superior Court, 7.8 years for Probation and 8.6 years for the Superior Court. The average Superior Court Judge has 11.9 years of service.

Employee Training and Development

- 49 new hires from throughout Mohave County Courts attended the quarterly Judicial New Employee Orientation programs and employee classes were offered on Preventing Unlawful Harassment and Strategies for Improving Employee Engagement.

HIGHLIGHTS

JUSTICE OF THE PEACE REDISTRICTING PLAN

The plan allowed the Kingman/Cerbat Justice Court, Bullhead Justice Court and Lake Havasu Justice Court to redistrict its Justice of the Peace districts to resolve jurisdictional and geographical issues among its Justice Courts and to better equalize population to enable more efficient balancing of caseloads among the Justice Courts. The plan takes effect January 2014.

EDMS (ELECTRONIC DOCUMENT MANAGEMENT SYSTEM)

This system allows paper court filings to be scanned into the courts case management system for viewing by court staff. This will enhance the courts capability to serve the public more efficiently and promptly.

North Canyon Justice Court Kiosk

A kiosk has been placed at the Littlefield/Beaver Dam Motor Vehicle Division. This allows customers to communicate with the North Canyon Justice Court without having to appear at the court. The kiosk offers the following services:

- The customer will have access to the Mohave Courts website and Kingman Law Library
- Allows the customer to pay a traffic citation or make a monthly fine payment through the court's website
- Chat line available to communicate with court staff
- Court staff has the ability to print forms to the kiosk for the customer. Some Courtroom appearances may be held through the kiosk upon court approval.

Looking Forward to 2014 ...

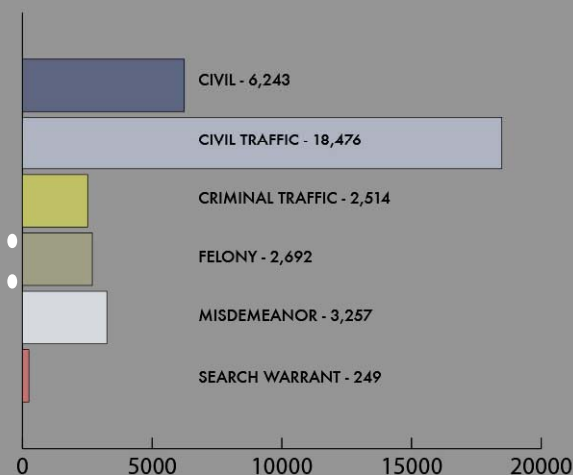
- Establish a Veterans Court in the Lake Havasu Consolidated Court.
- ADRS (Arizona Disposition Reporting System) allows the courts to report dispositions electronically to DPS which provides increased accuracy, completeness and timely reporting.

Delinquent Court Fines

In FY13 the Justice Courts collected \$90,792.82 through the Tax Intercept Program (TIP) and \$722,747.58 through the FARE Program (Fines, Fees, and Restitution Enforcement). The Court collects delinquent fines, fees, and restitution through the FARE Program, and works with the Arizona Department of Revenue to intercept Arizona state tax refunds through TIP.

TOTAL
FY2013
FILINGS:
33,431

FY 2013 CASE FILING TOTALS
MOHAVE COUNTY JUSTICE COURTS



JUSTICE COURTS



The Mohave County Superior Court Law Library is an integral part of the judicial system. It improves vital access to justice by offering court forms, instructions and legal information.

The Law Library is located in the Kingman Courthouse at 401 E. Spring Street in Kingman and can be reached via telephone at (928) 753-0790 X4044 or via e-mail at llinn@courts.az.gov. The library is open to the public. Hours are 8:00am to 5:00pm, Monday through Friday, excluding court holidays. For patrons who are unable to personally visit the library, resources are provided via telephone, email, fax and mail.

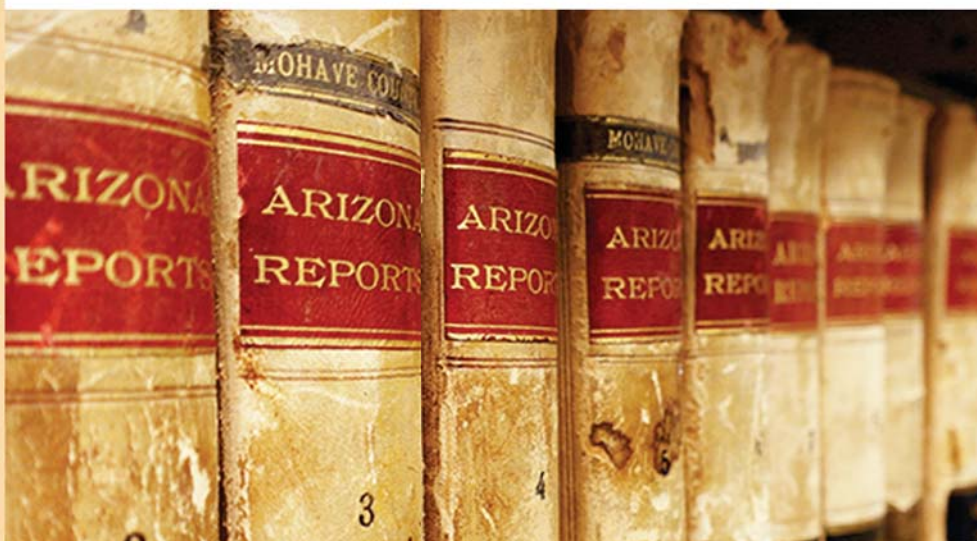
During the 2013 fiscal year, the Law Library staff assisted 4,384 patrons in locating court forms and legal information they were seeking. This assistance was provided via telephone, email, online chat and in person. Staff responded to requests from judicial officers, attorneys, court administration, government agencies, inmates and other public users. Members of the general public made up the vast majority of those served

with approximately 95% of requests being received from public users.

The online chat feature, implemented in FY12, continues to give patrons the ability to communicate directly with the Law Librarian, who instantaneously answers questions and requests, as well as provides links to take patrons right to the information they need. Over 150 self-help forms and packets, informational pamphlets, Arizona statutes and court rules, self-help books, various legal texts and resource materials, and Westlaw are made available to assist patrons in addressing their legal needs.

The Law Library prides itself on being user friendly, accessible and responsive to the needs of the community. The library is staffed by the dedicated team of Lori Linn, Law Librarian and Tim Beezer, Law Library Assistant. Together they have over 12 years of experience working in the library and their motto is "If we don't have the answers to your questions, we'll do our best to direct you to someone who does!"

Please visit the Law Library's website at: <http://www.mohavecourts.com/CourtAdmin/LawLib/lawlib.htm>



"Every citizen has a fundamental right to judicial access, and, open, reliable access to legal information and knowledge is an essential element of that right."

LAW LIBRARY



MEDIATION/CONCILIATION COURT SERVICES FY2012-2013 HIGHLIGHT

CONFLICT CLASS

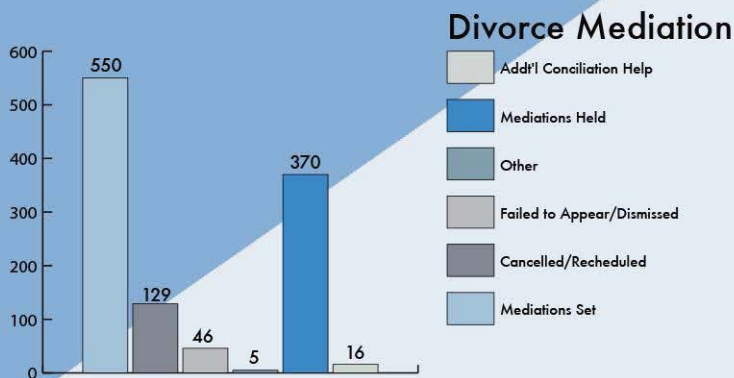
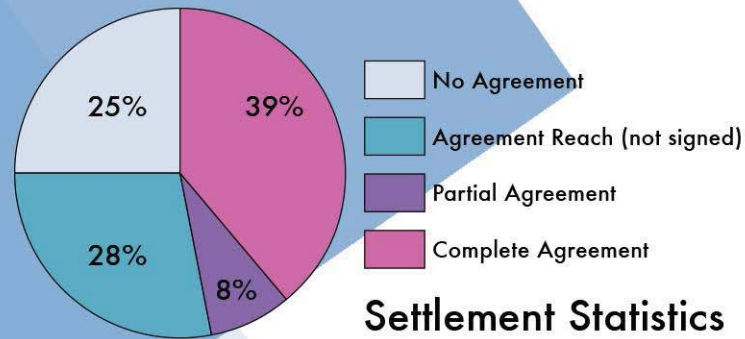
In an effort to help improve case processing and provide parents with another tool to reach resolution in their cases, the mediation staff working closely with Judge Julie Roth, created a new Conflict Management class. This class differs from the standard "Parent Education" class in that it focuses on the high conflict cases that take up a disproportionate amount of family court time. The parents who attend do so by court order.

The high conflict class is a single class which is 4 hours in length. A great amount of research has been done on what is behind the conflicts, which is presented to the class in the most clear and practical terms. There is a great deal of concentration on how this conflict affects the children. Some specific strategies are discussed to help the parents reduce their conflict. There are handouts and exercises done in the class to help with the understanding of what actually happens to the children who are raised in high conflict situations, day after day.

The class has been well received and plans are in place to continue to expand the availability of the class to more individuals as needed.

HIGH CONFLICT COURSE

- New in 2013
- 22 Ordered to Attend
- 17 Appeared
- 5 Failure to Appear
- 8 Domestic Violence Related



ADDITIONAL HIGHLIGHTS

- 73 Parent Coordinator appointments set
- 60 Parent Coordinator appointments held
- 22 Child Interviews conducted

MEDIATION/CONCILIATION COURT SERVICES

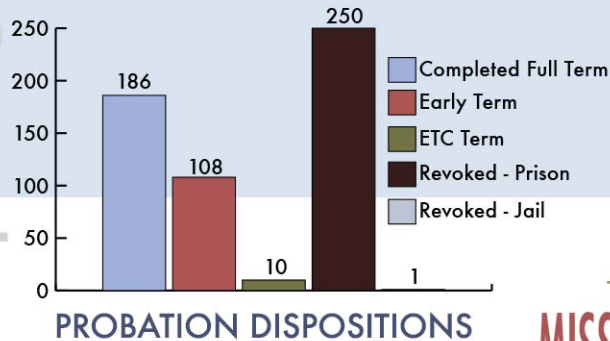


Accomplishments

- The Adult Drug Court, which began January 24, 2012 in Kingman, has had 2 graduates and a total of 28 probationers screened for the program, 23 accepted with 15 current participants
- Implementation of Project SAFE (Safe Accountable Fair Enforcement)

Program Expansion/New Initiatives for FY 2014

- Adult Probation Court Liaison position, begins September 2, 2013
- Expand Adult Drug Court to Lake Havasu City, tentatively scheduled for October 2013
- Expand Adult Drug Court to Bullhead City, hopefully by the end of FY 2014
- Implementation of EPICS II in Fall of 2013
- Motivational Interviewing Department wide training Fall 2013



Probation Absconder Warrants

- 740 daily average
- 152 issued
- 139 served

PROBATION OUTCOMES

26,493 Hours of Community Resitution completed

\$206,645.40 value at minimum wage (\$7.80)

\$625,140.00 Total Restitution Collected

\$538,117.53 collected in Adult Probation fees

\$570,641.83 collected in fines, fees and surcharges

MISSION: Protect the Public, Serve Justice, Change Lives.

PROBATION POPULATIONS

1082 Standard Probation daily average

20 IPS daily average

327 Average daily population of Indirect cases

524 New Standard Probation cases granted

137 Probationers reinstated to Standard Probation

Adult Report Writing

- 930 Presentence Investigations completed
- Monthly average of 26 reports per PSI writer
- 60 Combination Reports completed
- 169 Probation Violaton Reports completed



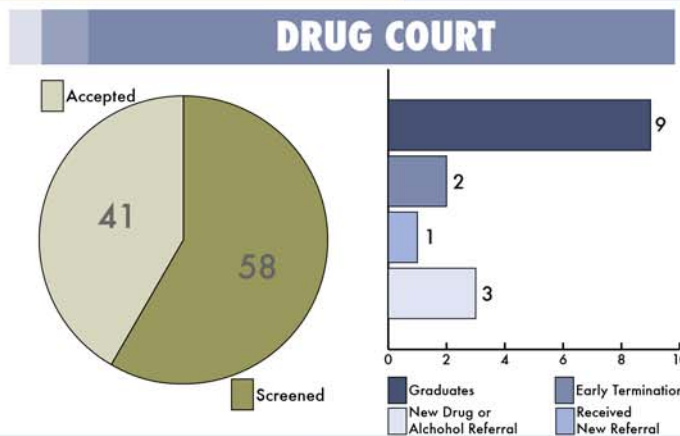
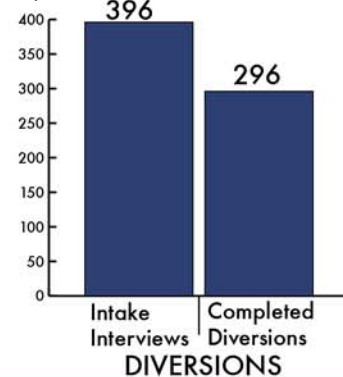
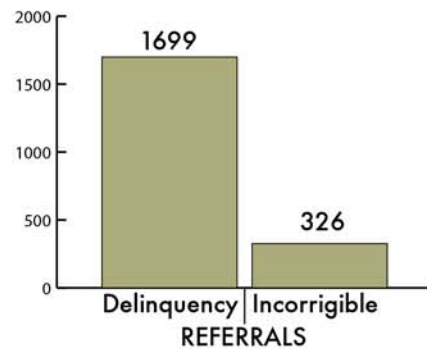
ADULT PROBATION



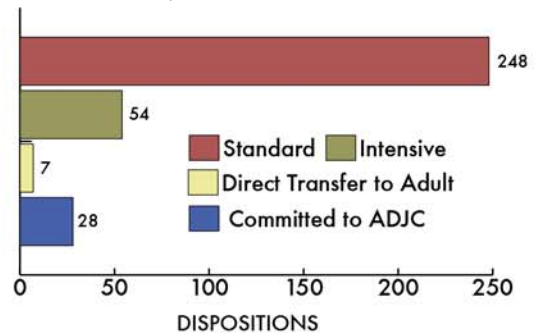
Accomplishments:

- Hosted First Annual Juvenile Drug Court Retreat on June 8, 2013
- Obtained a Juvenile Crime Reduction Fund Grant to fund 18 COYOTE positions for next summer
- Entered into partnership with Kingman Healing Hooves to provide Equine Therapy as a program for our diversion youth
- Obtained funding from AOC for shelter care for male youth between the ages of 13-17
- Began transitioning our GED program to Computer-Based Testing
- Under the Juvenile System's Technical Advisory Committee, participated in KRMC's
- Community Health Assessment for 2013. Selected as Advisory Group for Youth Risk/Protective Factors subcommittee

**MISSION: Protect the
Public, Serve Justice,
Change Lives.**



298 DELINQUENCY PETITIONS FILED



Most Frequently

Committed Offenses:

- Public Peace - 527
- Status Offenses - 326
- Theft - 252
- Drugs - 222
- Obstruction (Hindering) - 206
- Fights (misdemeanor) - 165
- Felony against Property - 150
- Violent Felony - 38

Fees Collected:

| | |
|----------------|----------|
| Detention fees | \$29,016 |
| Diversion fees | \$ 9,628 |
| Probation fees | \$89,591 |
| Treatment fees | \$13,415 |

Detention:

| | |
|-----------------------------|-------------|
| # juveniles detained | - 647 |
| Average # detainees per day | - 21 |
| Avg length of stay | - 12.6 days |

PROGRAMS

Community Restitution Service (CRS)
of CRS hours completed 4,798

- # of GED graduates 38
- # of Teen Court participants 31
- # of Teen Law School participants 184